

FAMILY CARE COUNCIL FLORIDA
Patty Houghland, Chairperson
May 19, 2018
Embassy Suites, Orlando Airport

Members:

Patty Houghland, FCCF Chair, FCC 1
Ruth Wingate, FCCF Secretary
Paula James, FCCF Treasurer, Suncoast West (5)
Dina Justice, FCC 1
Betsy Hill, FCC 3
Denise Torres, FCC 4
Pauline Lipps, Suncoast East (6)
Susan Andersen Moore, FCC 7
Patricia Oglesby, FCC 8
Jean Malacko, FCC 9
Gilda Pacheco, FCC 10
Sandy Ames, FCC 11
Chris Spears, FCC 12
Karen Huscher, FCC 13
Lisa Lupi, FCC 15
FCCF APD Liaison: Stephanie Rogers
Stephanie.rogers@apdcares.org

Guests:

Howard Fetes
DarLing Malacko
Hannah Moore
Christina Spears
Marty Norris
Charlene Greene
Dan Bayley
Reshawna Johnson
Manyvone Champavannarath
John Patrick McGlone
Cristina Pacheco

Speakers:

Tom Rankin, Deputy Director of
Operations, APD
Deborah Linton, Executive Director,
The Arc of Florida

Meeting called to order at 8:30 a.m.

Council Action and Committee/Member/Liaison Activity:

- Chair Patty Houghland appointed volunteers Dina Justice, Sandy Ames, Gilda Pacheco, Susan Andersen Moore, Dan Bayley, Lisa Lupi and Karen Huscher to the mission statement/logo committee.
- Sandy Ames withdrew her motion in minutes dated March 17, 2018 reading “Moved by Sandy Ames, seconded by Patricia Oglesby to reallocate \$1,500 from profile booklet production to purchase materials for the June, 2018 CAFÉ presentation in Orlando. Motion passed”.
- Moved by Dina Justice, seconded by Sandy Ames to make \$1,500 from FCCF printing budget available for other 2017-2018 projects. Motion passed.
- Moved by Gilda Pacheco, seconded by Pauline Lipps to fund Patricia Oglesby’s lodging for the night of June 14, 2018 in Orlando for the CAFÉ conference. Motion passed.
- Moved by Dina Justice, seconded by Karen Huscher to purchase a tripod (\$35) and banner (\$130) at a cost not to exceed \$165.00. Motion passed.
- Member consensus to add Area numeral identifier after Suncoast East (6) and Suncoast West (5).
- Moved by Chris Spears, seconded by Patricia Oglesby to approve the March 16, 2018 FCCF meeting minutes as amended. Motion passed
- Moved by Chris Spears, seconded by Gilda Pacheco to approve the March 17, 2018 FCCF meeting minutes as amended. Motion passed.
- Paula James’ Treasurer’s report received as presented.
- Moved by Paula James, seconded by Gilda Pacheco to approve the proposed FCCF 2018-2019 Spending Plan. Motion passed.

- Pauline Lipps will compile Area Accomplishments for FCCF, coordinating with Liaison Rogers. Deadline to submit accomplishments to Pauline, at p_lipps33@comcast.net is September 14, 2018 with a copy to Stephanie at Stephanie.rogers@apdcares.org. They will send the Accomplishments checklist to Area Chairs.
- Paula James and Pauline Lipps attended Next Generation Assessment Protocol meeting. Protocol developed by APD. Improved person-centered focus, providing a clearer picture of the individual. Concerns include using the current QSI assessors, the tool needs consistent implementation statewide and a greater focus on cultural, social and athletic activities. Effect on clients not determined as algorithm is not complete. Tool may not be implemented for two years.

Speaker Deborah Linton, Executive Director, The Arc of Florida

- Arc Florida's dental contract has been renewed for 3 years, beginning July 1, 2018, focusing on waiting list individuals. Reaching out by mail to adults, as children have access to some dental services through Medicaid. Providing talking points to General Revenue Coordinators to assist with recruitment for the program. Three hundred and three dentists participate, with \$175,000 in donated services anticipated this year. Deborah will send the GR talking points to Patty Houghland.
- Encouraged about implementation of federal Work Innovation Opportunity Act (WIOA). Vocational Rehabilitation (VR), part of the Department of Education, set aside 15% of their funding for youth in transition aged 14-22. Also trains individuals not in community-based-care services such as sheltered workshops, to understand their minimum wage rights. WIOA also supports the growth of entrepreneurs as a viable outcome of VR services. Those seeking employment with VR can access www.rehabworks.org for provider employment qualifications and also VR program information.
- A youth summer pre-employment training is held through the Arc of Florida's summer youth experiences. It utilizes field trips, brings in employers and holds mock interviews. 450-500 were trained statewide last year. Camps will be listed on Arc of Florida's website. The STAR program, funded by VR through the school districts covers the same material in an after school program. The VR website identifies which districts offer STAR. VR is also sponsoring peer mentoring projects. Career Counseling Information Referral Services (CCIR), sponsored by the Department of Labor offers a 4-hour training to the approximately 5,000 individuals in sheltered workshops regarding sub-minimum wage employment. About 38% of trainees have asked for a VR referral. Providers for this training can be located on the VR website. Four VR demonstration sites offer Discovery, an in-depth process for future life planning. It takes about 3 months, is done on a one-on-one basis and explores employers with the individual on-site.
- Arc of Florida is formulating a comprehensive state-wide curriculum for self-advocates.
- Arc of Florida is sponsoring 14-15 peer mentoring/business outreach "JobAPalooza" events, where a minimum of 30 students with a variety of disabilities are paired with non-disabled students to perform job tasks from a specific business. At least 10 businesses are represented, with teams participating in at least 5 events.

Speaker Tom Rankin, Deputy Director of Operations, APD

- iConnect is APD's IT initiative to coordinate communication between APD, consumers and providers. APD has contracted with the Harmony group to train-the-trainers, implemented the end of May, 2018. User acceptance testing of the system by APD and waiver support coordinators will occur in June, 2018. New system will go live in October, 2018 for all functions except authorizations claims and SANS process. In July, training for APD, WSCs will begin. Authorizations will begin in January, 2019. Provider training

in January, 2019, going live in April, 2019. Providers using current electronic records will have interfaces to connect with iConnect. FAQ's are listed at apdcares.org/iConnect.

- QSI improvements, with pilot study with 120 assessments throughout the state to check functionality. Stephanie will send demographics to members when received from Mr. Rankin. A consultant/trainer has been hired for training and implementation. Many stakeholders included for feedback on the changes.
- APD will revisit provider rate increases with legislators to promote equalized rates with the Medicaid State Plan, which has less stringent requirements. Incentives to address Behavior Analyst shortages in Florida could include college loan forgiveness for working in underserved areas, increased travel funds to visit outlying areas and possible supervised internships. Mr. Rankin will send rate studies to Council for legislator visits.
- Managed care caps are proving not likely to be practical due to both transient and increasing needs with aging. The actual expense of service is larger than anticipated.

Members viewed the video "Donuts and Disabilities" from openfuturelearning.org. that focused on consumer choice. The organization offers training and promotes cutting-edge treatment.

Stephanie Rogers – FCCF APD Liaison

- Requests photos of Area Council events to Stephanie.rogers@apdcares.org.
- Reminds Chairs to create and send to her their 2018-2019 spending plan with Area approval by June 30.
- SE Region including Areas 9, 10 and 15 and Southern Region, Area 11 and FCCF will be audited for travel, purchases, paperwork, minutes, spending plan and supporting documents for 2017-2018. Clarify in minutes a specific purchase with a specific cost.
- Members must have an approved travel authorization prior to travel. Local travel is approved by Regional Operations Manager, statewide travel approved by Tallahassee. Accommodation over \$150 must be justified in the request, then preapproved, with an approximate two week turnaround.
- Pending FCC members who submitted applications online are asked to resubmit online. New applicants will use the new 2-page paper application submitted through local FCC.
- Members serve until the Governor replaces them or they resign, even after their appointment expires. Once the Council has 15 members, inactive members can be replaced by new members. Chairs send applications to Stephanie without delay.
- Members asked to bring overstock of FCCF brochures to CAFÉ for redistribution.
- APD Disabilities Mentoring Day organizers are seeking employment success stories. Forward to Stephanie for use at the event. Includes waiver and waiting list individuals.
- The Florida Lifespan Respite Alliance is seeking articles relating successful respite stories and special providers from families for their blog. Pauline will send link.
- Department of Financial Services representative Ray Ford is offering free financial literacy program "My Money". Stephanie will investigate to see if this can be tailored for use by Councils. Michael Morris' Financial Inclusion and Disability Awareness Training from Money Smart is an alternate.

Karen Huscher, Chair of Nominating Committee, FCCF 2018-2019 Election

- Read the nominating committee slate.
- Called for nominations from the floor for Chairperson. Lisa Lupi nominated Karen Huscher from the floor. Ballot vote determined Patty Houghland continue as Chair.
- Called for nominations from the floor for Vice Chair. None heard, Patricia Oglesby will assume the position of Vice Chair.

- Called for nominations from the floor for Secretary. None heard, Ruth Wingate will continue the position of Secretary.
- Called for nominations from the floor for Treasurer. None heard, Paula James will continue the position of Treasurer.

Members previewed the “I Smile” video, produced in collaboration with FCCF CAFÉ Committee and Liaison Rogers for the FCCF CAFÉ workshop in Celebration 3 on June 16, 2018 at 4 p.m.

Area Updates:

- Area 1 held a “Sip, Share and Socialize” event at a Pensacola brewery. Parents received advice, and an educator, attorney and APD attended.
- Area 4 held their “Connect the Dots” event, with over 340 participants including Karen Hagan from APD. Sixteen people from Area 4 will attend CAFÉ.
- Area 12 held a training seminar during their best attended meeting in 3 years. They received 3 new council applications.
- Area 10 is sending 7 individuals to CAFÉ. They participated in a monthly series on mental health, with four participating physicians.
- Suncoast West (5) hosted an event in Clearwater, which also included four families from Pasco County. Attended transition fairs in Pasco, and an event held by the autism community was well attended. Families sought information about APD and FCC. About 30 participants attend their meetings. Families from Suncoast West (5) will be at CAFÉ.
- Area 13 held a well-attended evening forum. Speakers included the acting Regional Operations Manager (ROM) and families, with attendance by providers. Chair continues to act as a support and resource to families in the dependency group.
- Area 15 composed a detailed letter sent to new ROM Rita Castor and Barbara Palmer of APD. It listed concerns about retaliation from providers and coordinator issues.
- Area 3 transferred money to Area 4 to support their “Connect the Dots” conference. They are sponsoring families to attend CAFÉ, and hope to recruit a few new members.
- Patty Houghland shared the Disability Rights Florida Case Intake phone number 800-342-0823.
- Area 11 has a few new member applications. The petition to eliminate the waiting list is supported by Area 11. They were also involved with a school expo.
- Area 8 participated in the event “Promising Pathway” relating to autism. They advocate signing up for special needs hurricane sheltering. In September they will celebrate FCCs 25th anniversary, and will pass the banner to other Areas for their 25th events.
- Area 12 needs nametags and business cards. Stephanie will assist with making purchases that qualify for FCC funds. A self-advocacy group is attempting to coordinate with the Council. Area 12 also donated to the “Connect the Dots” event.
- Area 9 currently has twelve members. They held an event with behavior specialists and a dance, and are fully funding 17 people for CAFÉ.
- Area Suncoast East (6) is sponsoring eight individuals for CAFÉ. A fall project may include a newsletter or flyer. Pauline Lipps will attend the upcoming Qlarant meeting, but needs a volunteer to attend future meetings.

Meeting adjourned at 3:47 p.m.

Respectfully submitted, Ruth Wingate, FCCF Secretary